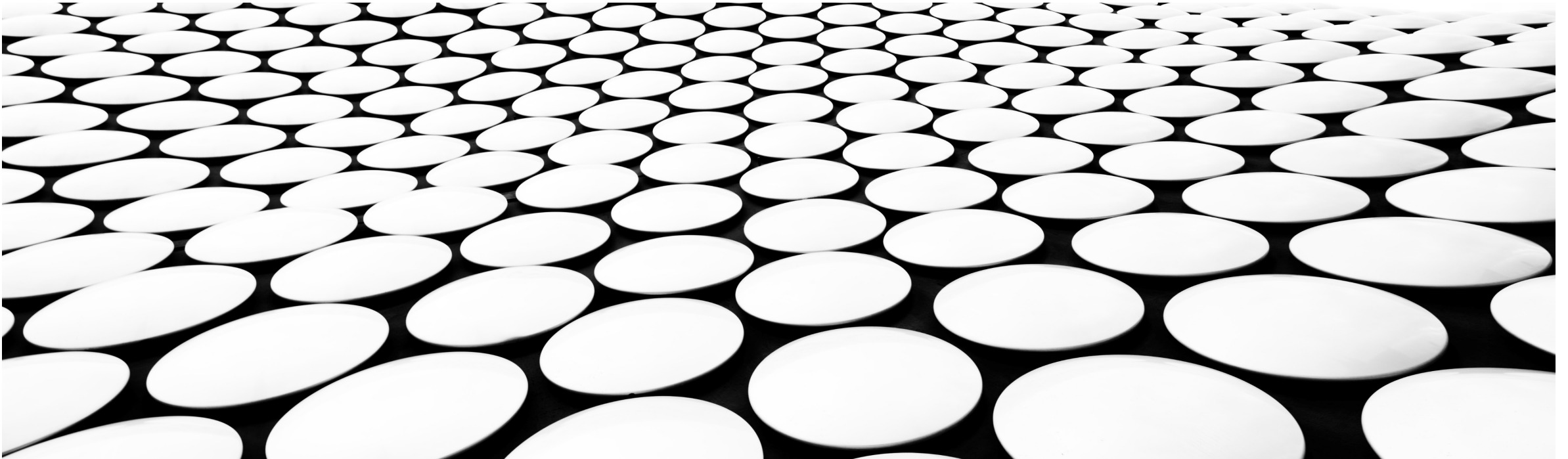


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# EVOLVING PATIENT AND COMMUNITY NEEDS

AN ALAMEDA COUNTY EMS SYSTEM REDESIGN WORKGROUP



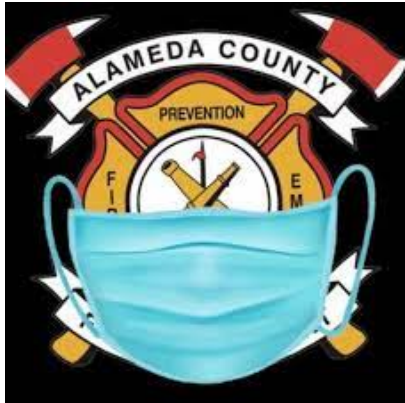
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# A HUGE **THANK YOU** TO OUR CONTRIBUTORS

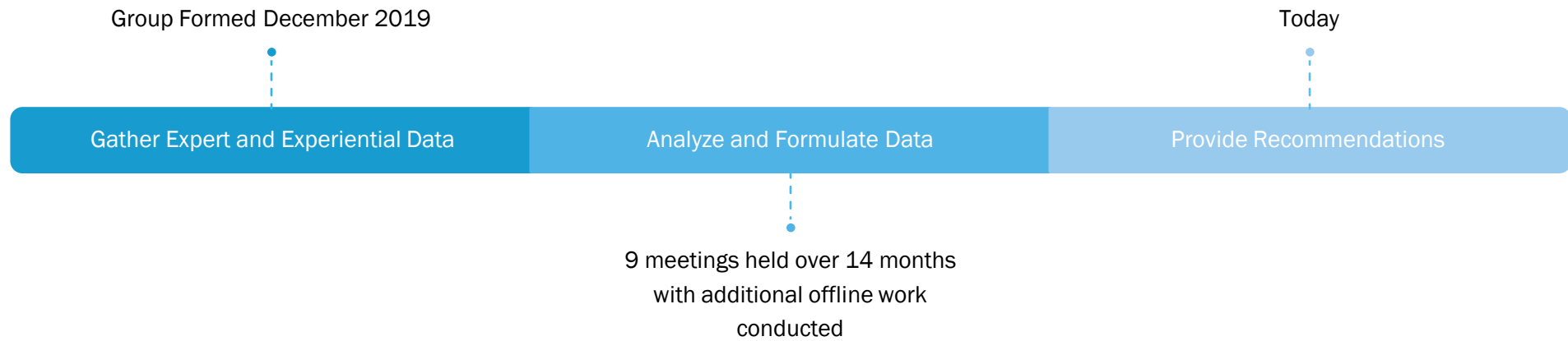
- **Co-Lead Gail Porto**
- Arnold Colin
- John Costenbader
- Chief John Geissberger
- Joseph Greaves
- Jesus Guerrero
- Julie Haslam
- Johnrey Hassan
- Elsie Kusel
- Christine Martin
- David McPartland
- Michael Olivera
- Rosa Ramos
- Hannah Robbins
- Rebecca Rozen
- Leslie Simmons
- Yolanda Takahashi
- Dr. Michael Villania

# John George Psychiatric Pavilion

WALK-IN, IN-PERSON  
SUPPORT IF YOU ARE IN  
IMMEDIATE CRISIS



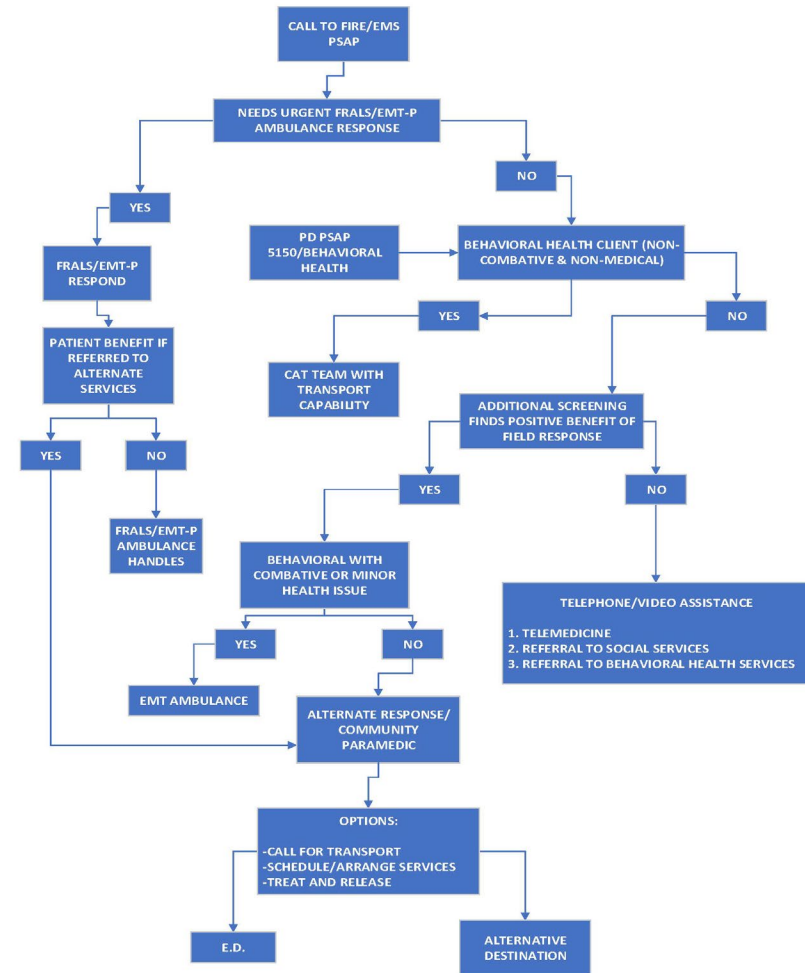
# METHODOLOGY

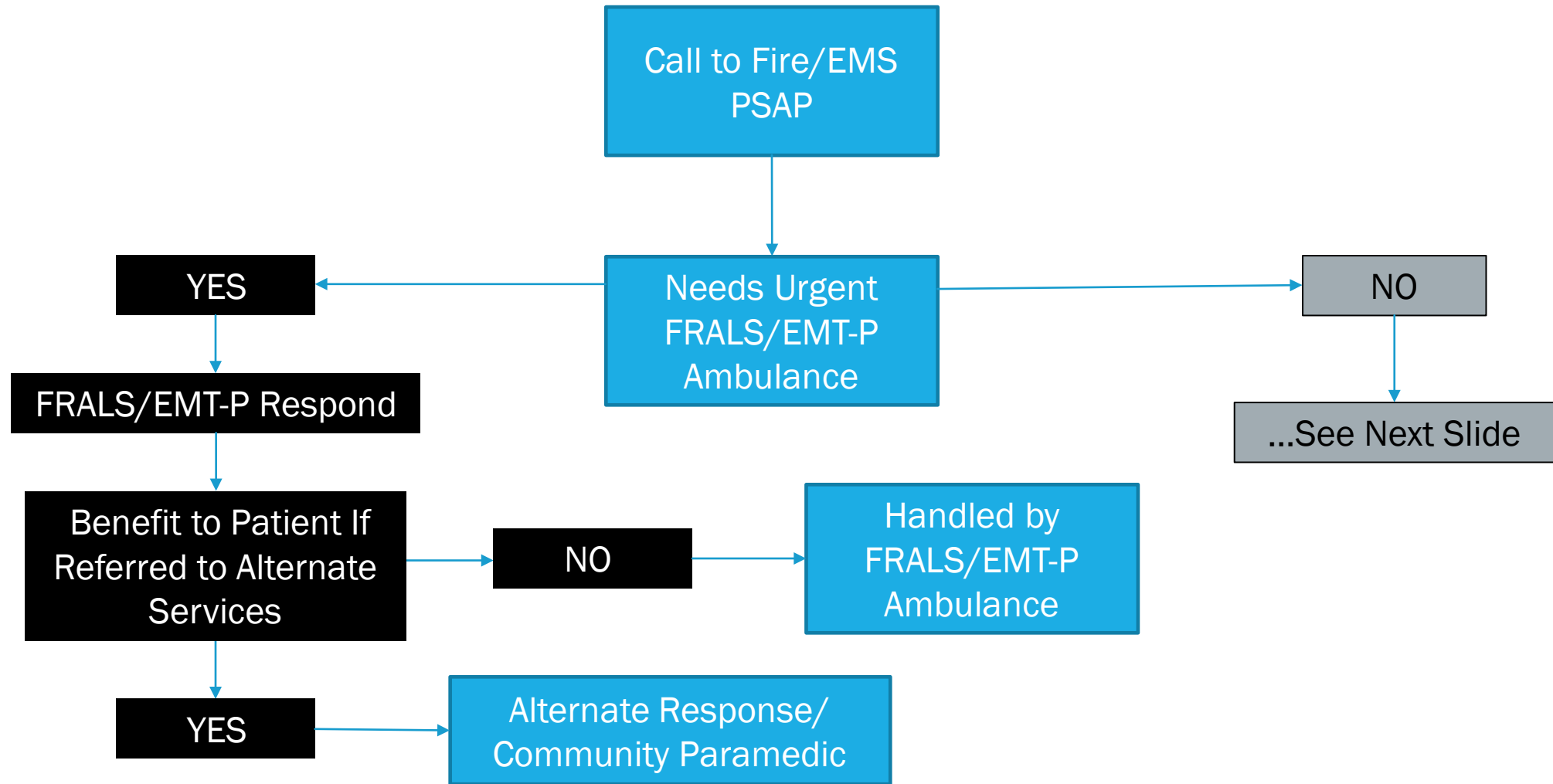


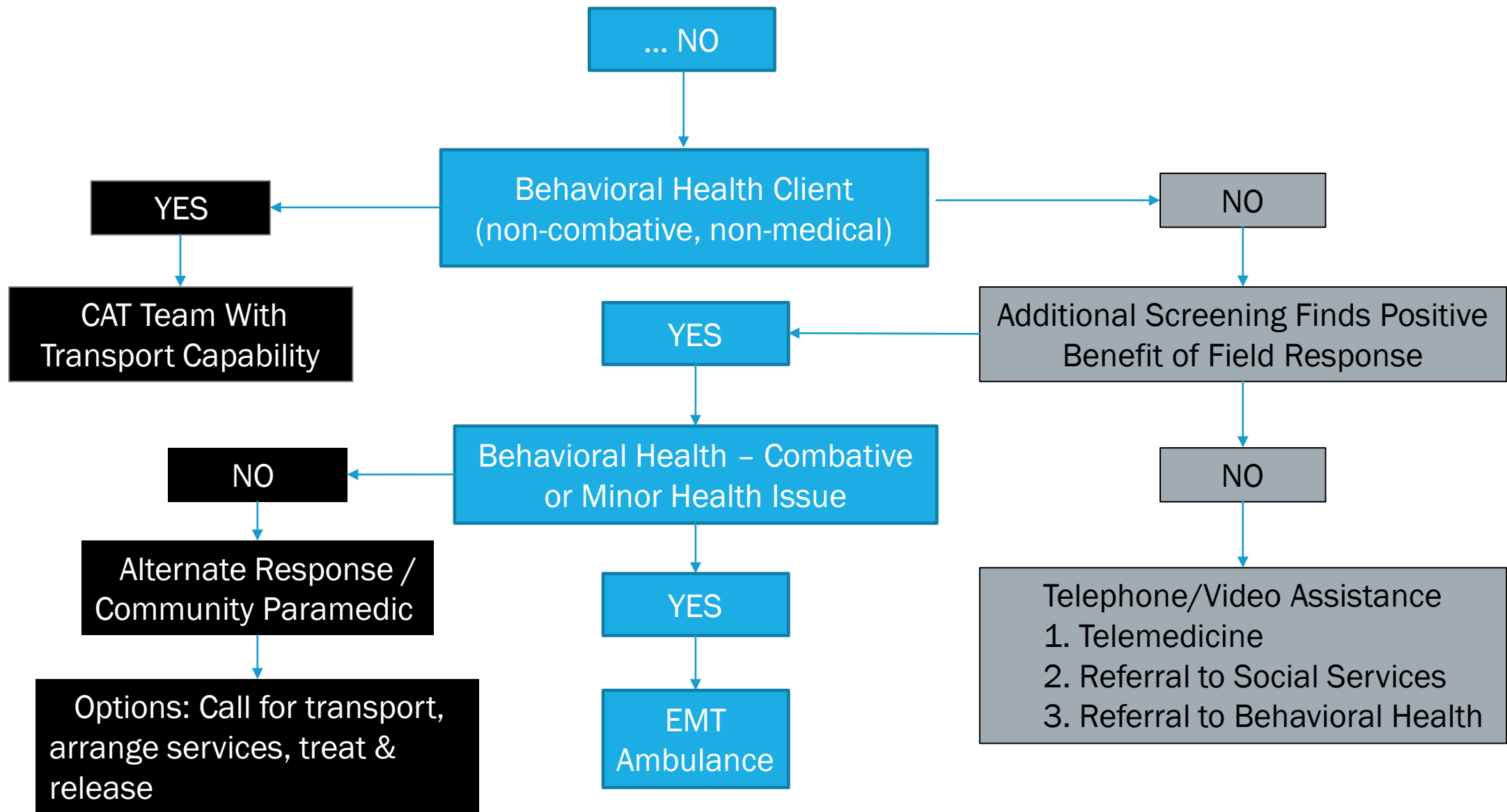


**Recommendations:**

1. Model System Flow Chart
2. Additional Recommendations









## ***\*THE ASTERISKS***

- \* At any point, a call that is found to be urgent can be bumped up for FRALS/EMT-P Ambulance Response
- \* Transport can be to Emergency Rooms or Alternate Destinations, particularly where EMT-P ambulance is not used
- \* “Telemedicine” is used in the flow chart to describe the wide variety of remote health care options





## ***OTHER KEY RECOMMENDATIONS***

- Legislative Action Workgroup
- Need to weave existing services into a highly integrated and accessible platform
- Specialty Care and Populations – some equipment needs, but really should be a mandatory focus of Continuing Education
- Type of Contract – single bidder (alliance or private), no preference determined beyond that

# THANK YOU FROM THE EVOLVING PATIENT AND COMMUNITY NEEDS WORKGROUP

- Questions

- Follow-Up

- Joe Testa [jtesta@lpfire.org](mailto:jtesta@lpfire.org)

- Gail Porto [gailporto@gmail.com](mailto:gailporto@gmail.com)

